



Healthy San Diego



Screening Tool and Transition of Care Contact Card

Health Plan	Screening Form Transfers and Hours of Availability	Transition Tool Referrals & Contact Card	Behavioral Health Liaison	Behavioral Health Dept.	Health Plan Primary Liaison
Blue Shield CA Promise Health Plan	24/7: 855-321-2211 Forms: MediCalMentalHealth@blueshieldca.com		Jessica Fonte (855) 321-2211 Jessica.Fonte@blueshieldca.com	1-855-321-2211	Kim Fritz (619) 528-4817 Kimberly.fritz@blueshieldca.com
Community Health Group	24/7 BH line 619-348-7014	Jan Muyot 1-800-404-3332 jmuyot@chgsd.com		1-800-404-3332	Jan Muyot (800) 404-3332 jmuyot@chgsd.com
Kaiser Permanente	M-F: 8a to 5p Psychiatry Call Center 877-496-0450 Tools Fax: 858-451-5199	Transition Tools: sd-psy-medical@kp.org Questions: Jasmine Rollins Jasmine.X.Rollins@kp.org	Katie Ahearn-Edwards (858) 451-5177 Katherine.c.ahearn-edwards@kp.org	1-877-496-0450	Lindsey Wright (619) 416-1563 Lindsey.M.Wright@kp.org
Molina Healthcare	MHC_BH_Solutions@Molinahealthcare.com Fax: 505 924-8236		Elizabeth Whitteker (858) 974-1725 Elizabeth.Whitteker@Molinahealthcare.com	1-888-665-4621	Randy Nater (562) 542-1406 Randy.Nater@molinahealthcare.com
County Behavioral Health Services	24/7 Access & Crisis Line Warm Transfer: 1-888-724-7240, option 3 Forms: access_crisis@optum.com	For YOUTH TRANSITIONS please email to bhschildtransitionofcare.hhsa@sdcounty.ca.gov For ADULT TRANSITIONS please follow the process below in blue	Tabatha Lang (619) 957-4708 Tabatha.lang@sdcounty.ca.gov	Access & Crisis Line: 1-888-724-7240	Tabatha Lang (619) 957-4708 Tabatha.lang@sdcounty.ca.gov

To ensure individuals receive follow up services after the Screening and Transition Form process has been initiated, the spreadsheet with referral information will be forwarded for matching and reporting as the feedback loop. Please use Optum portal specific to each MCP.



5-9-25



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For **ADULT REFERRALS** to County Mental Health Plan please follow the workflow below:

The County of San Diego has four Behavioral Health Centers (BHC) that provide services to clients within their service area. Service areas are divided by zip code. Identify which BHC provides services for client's residence. If a client is experiencing homelessness, select BHC closest to client's preferred location send to any Fax referral to respective clinic. Screening Team is available for questions and support and will confirm receipt of referral by phone no later than 2 business days of receipt. The four referral sites are located below:

North Central Behavioral Health Center (North Central Region):

1250 Morena Blvd 1st Floor, San Diego
92110

Phone Number: 619-692-8750

Fax Number: 619-275-7343

Zip Codes Served: 92037, 92110, 92038,
92111, 92093, 92116, 92106, 92117, 92107,
92119, 92108, 92120, 92109, 92121

Ask for Screening Team

East County Behavioral Health Center (East Region):

1000 Broadway, Suite 210, El Cajon 92021

Phone Number: 619-401-5500

Fax Number: 619-401-5454

Zip Codes Served: 91901, 91905, 91906,
91916, 91917, 91931, 91934, 91935, 91941,
91942, 91945, 91948, 91962, 91963, 91977,
91978, 91980, 92021, 92040, 92071

Ask for Screening Team

Southeastern Behavioral Health Center (Central Region):

5101 Market Street, San Diego 92114

Phone Number: 858-351-6000

Fax Number: 619-866-6245

Zip Code Served: 92113, 92114

Ask for Screening Team

Kinesis North Clinic (North Region):

474 W. Vernon Ave. Ste 101, Escondido,
CA 92025

Phone Number: 760-227-1530

Fax Number: 760-888-8339

Zip Codes Served: 92003, 92129, 92096,
92065, 92028, 92536, 92128, 92086, 92059,
92004, 92259, 92127, 92082, 92036, 92592

Ask for Screening Team

When conducting a Warm Transfer, please indicate that a Screening Tool has been completed and sent to the designated Plan location and client needs referrals so they don't do the Screening tool again during the call.

Optum Public Sector (Access & Crisis Line) (888) 724-7240

Consumer Center for Health Education & Advocacy
Samantha Manganaro (619) 471-2717

