

BILLING LOCKOUT SETTINGS AND NON-REIMBURSABLE / REIMBURSABLE ACTIVITIES



<u>Full/ Complete Lockout</u>	<u>Partial Lockout</u>
Settings Where Medi-Cal is Suspended / Inactive	Settings with Limited Medi-Cal Billing
<u>General Rules</u>	
All outpatient services provided, including Case Management, while a client resides in the listed lockout settings are non-reimbursable as these facilities are considered complete lockouts. - All services must be documented as non-billable notes. - The day of admission or day of discharge is billable as long as the client is not within or at the lockout facility at the time of the services.	- Case Management/ICC for discharge planning is allowed <u>30 days prior to discharge date</u>. CM services that are NOT related to discharge planning should always be entered as non-billable notes - If discharge is delayed, case management is not claimable until a new discharge date is set. Once the new discharge date is identified, case management for discharge planning may resume, up to a maximum of three (3) nonconsecutive periods, per stay. - The day of admission or day of discharge is billable.
<u>Exceptions</u>	
- Outpatient services provided on the day of admission or the day of discharge from the listed facilities below are reimbursable. - Certified Peer Support Services (BH Prev Educ Svc Group and Self-Help/Peer Svcs Individual) are billable in Psychiatric Hospital and Residential Settings only.	Certified Peer Support Services (BH Prev Educ Svc Group and Self-Help/Peer Svc Individual) are billable in Psychiatric Hospital and Residential Settings only.
<u>Documentation</u>	
<i>Outpatient Services</i> in Lockouts shall be documented with the following: <i>Appropriate Service Code</i> for service provided (see case management exception below)* Case Management/ICC services continue to claim to Medi-Cal, for the above listed lockout settings, regardless of <i>Place of Service selected</i>. As a result, case management services that are NOT related to discharge planning should always be entered as non-billable notes. <i>Place of Service</i> = lockout setting (This stops services from claiming.) <i>Telehealth Services</i> in Lockouts – if a client is in a lockout setting do not select <i>Telehealth</i> as the location of service. Instead, ensure you are selecting the correct lockout location within SmartCare so it will accurately block claiming. <i>Psychiatric SNFs</i> – if a client is enrolled in a mental health skilled nursing facility, all services must be entered as non-billable notes. SmartCare classifies SNF and Nursing Facility locations as medical nursing facilities and will not lock out the service when these locations are selected.	



- Psychiatric SNFs are considered “partial lockouts,” however Medical SNFs are not, providers will need to confirm which service type the client is receiving (i.e., medical verses psychiatric services).
- The day of admission or day of discharge is billable when location of service is not at the lock-out facility.
- Only Case Management for discharge planning is reimbursable thirty (30) days prior to date of discharge in **Partial Lockout settings only**. If a service is not related to Discharge Planning this would be entered as a non-billable service.

Lockout Facilities

Free Standing Psychiatric Hospital

(Unless the client is under twenty-one (21) or over sixty-four (64) years old)

- Aurora Behavioral Health
- A.P.I (Alvarado Parkway Institute)
- San Diego County Psychiatric Hospital (SDCPH)
- Sharp Mesa Vista Hospital (SMV)

Institutes for the Mentally Diseased (I.M.D.s)

(Unless client is under 21 or over 64 years old)

- Alpine Special Treatment Center
- Crestwood - Chula Vista and San Diego
- State Hospitals
- Lakeside STP, Bradley Court STP

Correctional Facilities

- George Baily Detention Center
- Juvenile Hall
- Las Colinas Women’s Detention
- Central Jail
- Psychiatric Security Unit
- All Prisons

Medi-Cal Funded Inpatient Hospitals/Psychiatric Health Facilities (PHFs)

- Bayview Behavioral Health
- Sharp Grossmont
- Scripps Mercy
- Rady Children’s - CAPS
- U.C.S.D. Medical Center
- U.C.S.D East Campus
- Paradise Valley Hospital (PVH)
- Veterans Administrative Hospital
- Exodus PHF

Medi-Cal Funded Nursing Facilities

- Euclid Convalescent Center
- El Cajon Valley Convalescent Center
- Lakeside Special Care

Crisis Residential Treatment

- Del Sur
- Esperanza
- Halcyon
- Jary Barreto
- New Vistas
- Turning Point
- Hawthorne

Locations in SmartCare

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| <ul style="list-style-type: none"> • Free Standing Psychiatric Hospital – Inpatient Psychiatric Facility • Institutes for the Mentally Diseased (IMDs)- Psychiatric Residential Treatment Center • Correctional Facilities – Prison/correctional | <ul style="list-style-type: none"> • Medi-Cal Funded Inpatient Hospitals- Inpatient Psychiatric Facility • Medi-Cal Funded Nursing Facilities – Skilled Nursing Facility • Crisis Residential Treatment Centers – Psychiatric Residential Treatment Center |
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