

SUDPOH Summary of Changes – June 2025

SECTION	REVISION	WHAT HAS CHANGED (Section page number in parenthesis)
Cover Page	N/A	
Table of Contents/Appendix	N/A	
Section A: Organized Delivery System	N/A	
Section B: Providing DMC Services	N/A	
Section C: Prevention Services & Specialty Programs	Added and Updated Information	<ul style="list-style-type: none"> Added information for service types included in BHIN 25-007 [C.8] Included link to “List of Tribal Federally Qualified Health Center Providers” [C.8] Updated the link to Optum website for ICHP resources [C.9] Added language from BHIN 25-013, Section III-f to explore requirements for service provision for county BHP/DMC-ODS and IHCP [C.9]
Section D: Practice Guidelines	Updated Information	<ul style="list-style-type: none"> Updated OTP to NTP due to language update from DHCS [D.13]
Section E: Access to Service	N/A	
Section F: Compliance/ Confidentiality	Updated Information	<ul style="list-style-type: none"> Updated Optum website [F.1] Updated definition to further clarify PHI [F.1]
Section G: Beneficiary Rights	Updated and Removed Information	<ul style="list-style-type: none"> Added information to Discrimination Grievance [G.3] Added to Grievance definition and exemption [G.3] Added to Appeal definition from BHN 25-014 and BHIN 25-015 [G.4] Removed Member Handbook Updates to direct to Optum website [G.4]
Section H: Cultural Competence	N/A	
Section I: Quality Assurance	Added and Removed Information	<ul style="list-style-type: none"> Removed under section “Timely Access Compliance Monitoring,” “Timely access or “appointment waiting time” means the time from the initial request for behavioral health care services, by a member’s treating provider, to the earliest date offered for the appointment for services’ per BHIN 18-011 and 20-012 [I.8] Added link for the new BHIN 25-014 with the following new text: DHCS calculates compliance of timely access standards using the “Date of First Contact to Request

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		Services” and the number of business days between that date and the date of the first offered available appointment that qualifies as a billable service [I.8]
Section J: Management Information Systems (MIS)	N/A	
Section K: Data Requirements	N/A	
Section L: Training	N/A	
Section M: Staff Qualifications & Requirements	N/A	
Section N: Facility Licensing, Certification, & Other Requirements	N/A	
Section O: Provider Contracting	N/A	
Section P: Funding Source Requirements	N/A	
Section Q: Quick Reference	N/A	
Appendix	N/A	
All Sections	N/A	